



OPORTUNIDAD DE INTERNADO

Bloomberg

Company Name or LOGO: BLOOMBERG LP

Job Title/Internship/COOP: 2018 Bloomberg Customer Support Summer Internship

Job Description or Minimum Requirements /Internship/COOP:

What's in it for you?

This is an exciting internship for students seeking a challenging, customer-focused opportunity. We will make sure that you are ready to provide exceptional customer service through our training program. You will also receive an introduction to Bloomberg products, services, and clients and an insight into global financial markets.

Interns have the opportunity to be involved in mentoring, quality control and idea generation.

We will trust you to:

- Provide outstanding customer service to our clients on inbound phone calls
- Transfer customer calls to appropriate business areas
- Outbound calling will be necessary
- Identify, research, and resolve customer issues using proprietary company software

You need to have:

- Strong customer service skills



- Flexibility to learn and grow in a fast-paced, client-focused, environment
- Strong telephone etiquette and a professional demeanor
- Excellent verbal and written communication skills
- Multi-tasking skills and problem solving skills
- A desire to be part of a team but also work independently

You will need to be:

- Currently enrolled in a university with a graduation date between December 2018 or May 2019
- Legally work in the US without visa sponsorship
- Available to work for the whole duration of 10 weeks from Friday, June 1st to Friday, August 10th
- Able to read, write, and speak English and either Spanish, Portuguese, French, or Italian at a business level fluency

Opportunity Date (Month/Day/Year): June 1, 2018

Application Deadline: Rolling Basis

Type of Position:

_____ Part-Time ___X___ Full-Time

Number of Weekly Hours: 40

Compensation:

___X___ Pay _____ Stipend _____ Without Pay

* Salary: _____

Area of Specialization: Customer Service

Location: New York, NY

Contact Person & Job Position: Jamilla Smith, Campus Recruiter

E-mail of Contact Person: JSmith1013@bloomberg.com

E-mail to send resume or application URL:
<https://careers.bloomberg.com/job/detail/62753>

Phone Number: 212- 318-2000



FACULTAD DE ADMINISTRACIÓN DE EMPRESAS



Posting Date:

Please include in the subject of the email "Referred by Programa ENLACE UPR-RRRP"



Programa ENLACE

* Email: programa-enlace.uprrp@upr.edu

